WARDS AFFECTED:	
Aspley, Bilborough, Leen	Valley

WEST AREA COMMITTEE 11 JANUARY 2006

REPORT OF CORPORATE DIRECTOR OF NEIGHBOURHOOD SERVICES

NEIGHBOURHOOD POLICING IN THE WEST AREA

1 **SUMMARY**

This report details the progress made to date with the neighbourhood policing pilot in the West Area.

2 RECOMMENDATIONS

IT IS RECOMMENDED THAT:

- Members of the West Area Committee note the report.
- Members determine the type of information they would like to see being presented to this committee and how often
- Members consider the role the committee plays in monitoring the initiative and ensuring its accountability to local people in the West area

3 BACKGROUND

- 3.1 Neighbourhood Policing (being launched now under the title of "Safer Neighbourhoods" by Nottinghamshire Police) is a national initiative that will be rolled out throughout the country by March 2008.
- 3.2 The initiative is based on the notion of local people identifying the problems relating to crime and anti-social behaviour that are most important to them, giving local people direct influence over determining local priorities.
- 3.3 Neighbourhood Teams have been created for the Safer Neighbourhoods initiative for each beat area comprising a Beat Manager, Police Community Support Officers (PCSOs), supported by Neighbourhood Wardens.
- 3.4 The initiative recognises the need for joint working between communities, the police and other agencies to resolve problems.
- 3.5 There is also recognition that in order to improve trust and confidence within the community there needs to be effective engagement, communication and feedback.
- 3.6 Performance management of the initiative relies on a mixture of "local perception" measures (e.g. increased % of people who feel that they can influence decisions in their area, increased % of people who feel satisfied with policing in their area,) and measures relating to reduction of certain categories of crime and anti-social behaviour (dwelling burglary, criminal damage to dwellings). See appendix 1 for fuller

- details. The Home Office is in the process of producing further guidance on this matter.
- 3.7 In Nottingham we have two pilots. Both pilots were initially introduced in June of this year. This report deals with the one in Broxtowe Local Area Command (the area covered by the West Area Committee and a bit of Wollaton).

4 PROGRESS WITH THE INITIATIVE

- 4.1 New PCSOs were appointed by the Police and were inducted into the force and into their new role. In total 14 PCSOs were appointed for the Aspley/Bilborough LAC.
- 4.2 Through a collaborative arrangement between the Area Focus team, the Police, and staff from Community Services Division a session on Neighbourhood Policing was staged for local agencies.
- 4.3 Being aware of the need to make the initiative as representative as possible of the views of local people Community Services staff working with the Police drew up a community engagement strategy.
- 4.4 A series of community engagement activities have been staged by 3 Area Community Officers at which the neighbourhood policing initiative has been publicised (two community events, three community safety events, 8 public meetings, stalls at events and at Bilborough market, questionnaires, door-to-door work etc). Broxtowe Partnership Trust has undertaken some initiatives on the Broxtowe estate. Police involved in the initiative have attended many of these activities.
- 4.5 Regular meetings have been staged between Broxtowe Partnership Trust, Community Services staff, and the Police Inspector and Sergeant involved in the initiative to check progress and to deal with problems with community engagement.
- 4.6 A session on community engagement for all the Police involved in the initiative was staged at which the Police determined their role in the community engagement strategy.
- 4.7 Policing and Housing teams are in place and operating at a local area level through Beat Managers (10), PCSOs (14), Patch Managers, and Neighbourhood Wardens.
- 4.8 Local Action Groups (LAGs) have been established for each of the beat areas. These are mechanisms for bringing together local people to look at the issues raised by local people through the community engagement process. These started to come into being from July, have started to meet on a regular basis and are now managing the projects across all the beat areas.
- 4.9 It is recognised that a considerable amount of administrative support is required to service the LAGs (and other aspects of engagement) at present and that this has put additional pressure on existing staff to do this. There is also a concern about the long term sustainability of this level of input given that some of posts involved are only funded until March 31st 2006.
- 4.10 At each LAG people consider the issues they would like to see addressed and prioritise those issues. "Problem profiles" are produced detailing the issues, solutions,

- and actions to be undertaken. Action undertaken on each problem is reported to the following meeting of the LAG and new priorities are determined.
- 4.11 Multi-agency tasking meetings have been instigated to deal with the immediate issues and to manage the issues arising out of the area.
- 4.12 The Community Safety Working Group (CSWG) is in the process of being restructured to form a group that will ensure, among other things, the delivery of the aims and objectives of the safer neighbourhood's initiative. The CSWG will meet on a monthly basis and will report to the West Area Committee.
- 4.13 Approximately 9000 newsletters and questionnaires have recently been delivered to houses in the Bilborough, Denewood, Beechdale, Strelley and Balloonwoods beats. More details about the results from these will be available at the meeting, but a quick analysis of 100 of the forms which have been returned for the Bilborough beat show that this has been an effective way of reaching people who are unable to attend meetings e.g. because they are full time carers or are unable to get out. The majority of people surveyed are concerned about groups of young people on the streets. The newsletter gives a map of each beat area together with the beat managers contact details and has resulted in some additional calls to the police.

5 FEEDBACK ABOUT THE INITIATIVE

- 5.1 Appendix 3 gives an idea of the range of problems that are being raised through the initiative. Some common themes being prioritised through the LAGs include antisocial behaviour, drugs, concerns about youth hanging around, mini-mopeds.
- 5.2 Action being taken varies from area to area depending on the problems being prioritised. Appendix 4 gives examples of problem profiles and details of action in response to the problems being raised.
- 5.3 A considerable number of local people have been involved in the initiative in one way or another as can be seen from appendix 5.
- 5.4 An evaluation of Nottingham's two neighbourhood policing pilots has been undertaken by the Home Office and the report was largely positive regarding the delivery of Safer Neighbourhoods initiative in the West Area.
- 5.5 Initial feedback to date from local people who have been involved in the LAGs indicates that there has been an improvement in relations with the police, that there is a satisfaction with the increased visibility of the police in the area, that problems raised within the LAGs area being dealt with, and that the police are giving feedback about what is being done. There is positive feedback from people who are involved in the initiative at this level. It is intended to get fuller feedback from those who are involved and also from those who do not attend LAG meetings.

6 SUGGESTED ROLE FOR THE WEST AREA COMMITTEE

6.1 The West Area Committee has a vital role to play in the initiative in three respects. Firstly, members of the West Area Committee input information to the police about local issues through their normal contacts and/or meetings they attend and this

- becomes part of the "intelligence gathering" information that is fed into the Local Action Group processes.
- 6.2 Secondly, the Area Committee's Community Safety Working Group has an important role in terms of scrutiny and ensuring service delivery, which is then fed into the Area Committee. The CSWG would also pick up broad themes across the area and raise the issues with the Area Committee.
- 6.3 Finally, the Area Committee itself has an important function to play in receiving reports on progress on the initiative and looking broadly at how the initiative is developing, It is seen as vital that the information fed into the Area Committee is then used to influence the targeting of mainstream resources to the area.

7 **EQUAL OPPORTUNITIES IMPLICATIONS**

7.1 The initiative is aimed at all residents living in a locality. Special efforts are made through a broad community engagement process to reach those whose voices and views would not normally be heard.

8 STRATEGIC AIMS

8.1 The initiative is **customer-focussed**, aiding **regeneration**, helping to make **Nottingham a safer city**, and **encourages local involvement.**

9 BEST VALUE

- 9.1 Work undertaken on the safer neighbourhood initiative is in line with the principles of best value.
- 10 <u>List of background papers other than published works or those disclosing</u> confidential or exempt information

Report of Divisional Commander Nottingham City Division Nottinghamshire Police titled "Neighbourhood Policing in Nottingham City Division" dated 11th January 2005

11 Published documents referred to in compiling this report

None

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30th November 2005

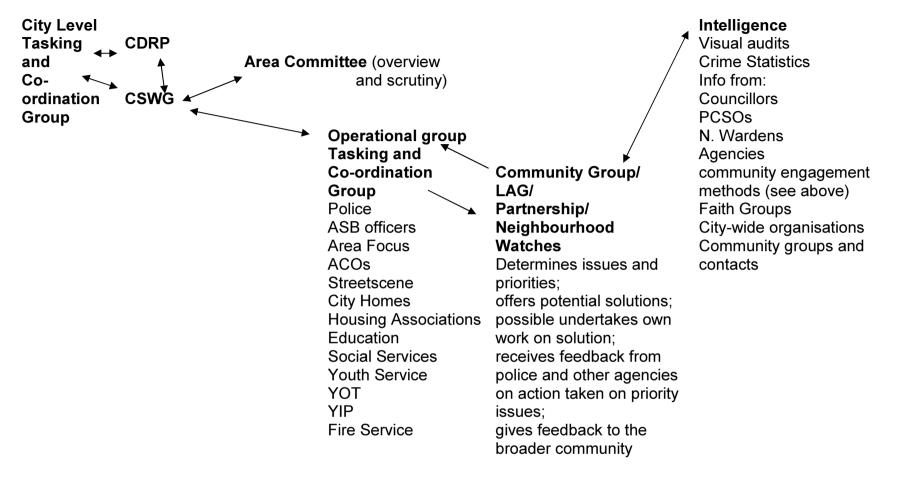
Performance Measures

Proposed Performance indicators

Performance indicators are based on the Safer Stronger Communities Fund mandatory indicators to avoid additional data collection. Preliminary agreement has been reached to utilise the Nottingham City Council ASB survey to provide data for the perception indicators. Comparison will be made with areas that do not have neighbourhood policing teams to help identify if any changes are city wide or due to the initiative.

- 1, Increase the percentage of residents surveyed who are
 - i. Involved in local decision making
 - ii. Feel that they can influence decisions in their area
- 2, Reduce the perception of local drug use or drug dealing
- 3, Increase % of public satisfied with policing in their area
- 4, Increase % of residents feel fairly or very safe after dark
- 5 Reduce BCS comparator crime
 - i. % reduction in dwelling burglary
 - ii. % reduction in vehicle crime
- 6, % reduction in measurable anti social behaviours
 - i. Criminal damage to a dwelling
 - ii. Abandoned vehicles
 - iii. Malicious fires

Extract from Report of Divisional Commander Nottingham City Division Nottinghamshire Police titled Neighbourhood Policing in Nottingham City Division dated 11th January 2005



Monitoring and evaluation Anti-social behaviour survey; LAG/Community Groups; Key individual network

Note on Operational Group/ Tasking and Co-ordination Group. There are a variety of agencies/departments who could potentially be involved. In each pilot area there is a "core" group of agencies/departments involved in Tasking Group/Operation Group meetings with other less central agencies/departments having named individuals who can be contacted to deal with an issue if and as it becomes relevant to the community.

Issues arising from Neighbourhood Policing Meetings and Consultation events in Bilborough Ward – September 2005

During the summer, there have been 8 public meetings in Bilborough and one in Leen Valley for people to come and talk about the issues in their areas. These have been jointly arranged by the Area Community Officers and the Police. Stands have also been at various community events eg the three community safety events, Amber Fun Day, Strelley Parklife, Beechdale Information Day, Bilborough Market with questionnaires asking people what the main problems are in their area and where they are happening. Over 400 people have either come to the meetings or completed survey forms.

Some of the categories below overlap eg some of them could fit into anti social behaviour, but this would not have given enough detail to be constructive and so they have been kept separate in the summary below.

ISSUE	WHERE IS IT HAPPENING?
ANTI SOCIAL BEHAVIOUR	Strelley, Darnhall Cres, Graylands Rd, Staverton Rd, Stotfield Rd, Huxley
	Rd, Bramerton Rd, Redruth Close, Moorgreen Estate, Wigman Rd, Strelley,
	Beechdale, St Johns Church grounds, St Michaels stairwells, Denewood
	Cres, Ambergate Rd, Saltburn Rd, Beechdale Rd Childrens Home, Flamsteed
	Rd Shops, Seagrave Primary School
BOGUS CALLERS	Beechdale Estate
BURGLARIES/THEFT	Malden Close, Greetwell Rd, Beechdale Estate, Aspley, Parkside, Nursing
	Home St Martins Rd, St Agens Close
CARS BEING STOLEN/VANDALISED/BROKEN INTO	Broxtowe and Aspley, Staverton Rd, Strelley, Wigman Rd, Denewood Cres,
	Glenbrook Cres, Freemount Drive, Bathurst Drive
CHILDREN SMASHING BUS SHELTERS	Aspley Lane, Strelley, Birchover/Cockington Rd
DOG FOULING	Orion Drive, St Martins Rd, Bramerton Rd
DRUGS	Bilborough, Staverton Rd, Moorgreen Estate, Flamsteed Rd, Broxtowe
	Estate, Rosedale Rd, Wollaton Vale subway, Bramerton Rd, Denewood Cres,
	Wigman Rd, St Martins Churchyard, around Hadden Park High School,
	Bathurst Drive Bus Stop
GANGS OF YOUNG PEOPLE	Denton Green, Strelley Park, Moor Rd Park, Lancaster Way Park Aspley
	Lane, Strelley, Graylands Rd Stotfield Rd, Westerham Rd, Moorgreen
	Estate, Flamsteed Rd, Broxtowe Estate, Denewood Cres, Bilborough,
	Bracken Close, Strelley Rd, Beechdale Shops, Tenbury Cres, Aspley,
	Twitchels between Wigman and Staverton, Graylands Rd, Bramerton Rd,
	Staverton Rd, Bilborough Library, Harvey Hadden, Caterham, Frampton Rd,
	Glenbrook Cres, Hollington Rd bus stop
HEDGE JUMPING	Bramerton Rd, Kinross Cres, Farndale estate, Staverton Rd, Bramerton Rd,

	Graylands Rd, Twitchels between Wigman and Staverton Rds
JOYRIDING	Woodfield Rd, Broxtowe Estate, Strelley
LACK OF YOUTH FACILITIES	Bilborough
LITTER/BROKEN GLASS	Darnhall Cres, Strelley Park, Strelley, Woods at back of Balloonwoods
	playground, St Martins area
LOUD MUSIC	Darnhall Cres
MINI MOTOS/BIKES	Birchover Rd, Stotfield Rd, Cockington Rd, Princess Meadows, Orion Drive, Darnhall Cres, St Martins Rd, Melbury Rd,
	Melford Rd, Sixways, Moorgreen Estate, Flamsteed Rd, Strelley, Hillbeck
	Park/Cres, Denewood Cres, Farndale estate, Trowell Rd, Bramerton Rd,
	Bracebridge Rd, Chingford Fields, St Agnes Close, Chingford Rd, Glenbrook
	Cres
MUGGING	Stagsden
PAVEMENTS OBSTRUCTED BY CARS/LORRIES AND CYCLES	Bracebridge Rd, Askerby Drive, Bramerton Rd, Beechdale Estate
RIDDEN ON PAVEMENTS	
PLAYGROUNDS NOT SAFE	Aspley
SHED BURGLARIES	Darnhall Cres, Wigman Rd, Bramerton Rd
SHOTGUN/AIRGUNS	Wigman Rd, St Martins Rd, St Martins Churchyard
SPEEDING/RACING CARS	Graylands/Staverton, Moorgreen estate, Flamsteed Rd, Parkside, Broxtowe
	Estate, Farndale/Rosedale corners, Bramerton Rd, Freemount Drive, Bathurst
	Drive, Beechdale Rd, Saltburn Rd
TRUANCY	Graylands Rd, Staverton Rd
UNDERAGE DRINKING	Orion Drive, Melbury Rd, Moorgreen Estate, Strelley,
	St Martins Churchyard, St Michaels Ave, Cockington Rd, Hillbeck, Trowell
	Rd, Flamsteed Rd
VANDALISM/CRIMINAL DAMAGE/GRAFFITTI	Strelley Shops, Staverton Rd, Darnhall Cres, Wigman Rd, Melford Rd,
	Beechdale Estate, Cropton Cres, Foxton Gdns, Broxtowe Estate, Wollaton
	Vale Bridge, Bramerton Rd, St Hughs Church, Seagrave Primary School
VIOLENCE	Broxtowe Estate, Melford Rd, Bilborough, Outside Bilborough College

Themes throughout all of the meetings/events were;-

- The area was going downhill due to "problem families" being moved into the area
- Not enough police presence in the areas and difficulty in getting a response from Broxtowe Police Station
 - Witnesses too frightened to come forward and being targeted when they do

Initial Scan and Analyse

Problem	Signal Crimes (any criminal incident that causes a change in the public's behaviour/beliefs re security)			
	Burglary offences			
	Offences of Criminal Damage			
	Drug Dealing			
	Signal Disorder (e.g noisy youths, vandalism)			
	Youths congregating causing noise and nuisance around Whitwell Close			
	Vandalism and graffiti			
	Under-age consumption of liquor			
	Large amounts of litter – poor street cleaning strategy and untidy gardens			
	Impact (Emotional e.g fear, worry, general concern, Cognitive e.g think the area is degenerating, perceived risk,			
	Behavioural e.g take avoiding action, voids)			
	Residents and visitors to the area are feeling intimidated			
	Area degenerating with rubbish, graffiti and housing conditions			
	Environmental issues having negative impact on area			
	The fear of crime increasing for residents			
	Underlying Causes			
	• Boredom			
	 Lack of respect for residents rights to a peaceful and quiet neighbourhood 			
	 Positive action not been implemented by enforcement agencies / parents 			
	 Lack of provision for the youth in the area 			
	Tenants and residents not maintaining properties			
Success	Identify the youths and signpost accordingly			
Criteria	Identify the criminals residing in and visiting the Close			
	Reduced intimidation of residents and visitors to the area			
	Increased youth provision			
	Increase in positive feedback from residents			

	Increased number of Stop Checks and intelligence submissions Environmental improvement	
	 Environmental improvement Reduce incidents/demand in the area 	
	• Criminal and Civil actions against the main offenders (and their parents in certain cases)	
Lead Officer	Sgt 922 Roni Rusdale	
Review Date	11th November 2005	

Actions/Response

Enforcement

No	Action	Nominated	Comments	Completed
•		Person		
1	Multi-agency assessment of area with regards to environment/damage etc to formulate actions.	Pc 2566 Ashley Xavier / PCSO's JP and Pete / Housing Patch Manager from Nottingham City Homes Simon Hunter - Parks	 A visit to area and visual assessment to be completed. (EVA – Environmental Visual Audit) Action plan agreed following EVA Develop agreed plan for the future of the Park area in the Close 	
2	 Engage the individuals within the group in order to identify them, discover their needs and frustrations, and advise them regarding their conduct Stop Check forms to be issued Intelligence submissions to be submitted/accessed. Increased High Visibility Foot Patrols Increased use of the CCTV van Where criminal activity is identified then 	Pc 2566 Xavier PCSO Neighbourhood Wardens Youth Services (Dave Warren) Positive Futures (Mick Dawber) Donna Jordan	 Patrols in area to gather intelligence and disperse groups where required Youth workers to deploy to engage the youths and look and investigate avenues of youth provision available Publish list and photographs of persons in the locality with ASBO's – Donna Jordan 	Ongoing

	 positive action to be taken Where offences identified under Section 59 Police Reform Act (mini motors) vehicles to be seized and persons warned 		investigating	
3	Warning letters to be sent to residents for unacceptable garden condition and state of their housing	Housing Patch Manager at Nottingham City Homes	 Warning letters to be sent to tenants. Repeat warning letters to be sent to tenants where applicable Garden assistance to be offered to tenants (failure to comply will lead to proceedings – properties to be identified for notice seeking possession – NSP's) 	
4	 Graffiti to be removed from identified location – liase with Street Cleaners "Fly tipping" on abandoned properties. Rubbish to be removed – liase with Street Cleaners and Nottingham City Homes 	Neighbourhood warden		
5	Increased youth provisions/activities	Pc Xavier Youth Workers Dave Warren		
6	Tenants to be made aware of the problems highlighted in the Problem Profile	PCSO JP and Pete	Letter delivered to Whitwell Close advising residents of action plan and offering confidential points of contact.	18/11/2005
7	Visit local off-licences	Pc Xavier	Warnings to premises and future action against any serving of alcohol to youngsters.	
8	Analysis of calls to location	Scott Roebuck	•	Ongoing
9	Obtain warrants to enter offending properties in relation to the Theft Act and Misuse of	Police	2 warrants executed in November on the Close and on Woodfield	Ongoing

	Drugs Act and arrest offenders		Road relating to criminal activity • 3 persons charged with Burglary and handling Offences
10	Restrict access from Whitwell Close onto adjoining streets except via Whitwell Road exit	PCSO JP and Pete	 Complete boundary walk of Whitwell Close Liase with Nottingham City Homes

Communication/Feedback

No	Action	Nominated Person	Comments	Completed
1	Residents and local groups to be made aware	Sgt 922 Roni Rusdale PCSO	 Residents made aware by letter This Problem Profile made available to local agencies and TRA 	
2	Local action Group to meet again to discuss (date yet to be fixed)	Sgt 922 Rusdale		
3	Problem Profile to be updated accordingly and made available for Area 3 CSWG	All parties		

Assessment

Report/Recommendation	
Interim December 2005	
Final	

Sign Off

8		
Date -	Signature-	Post -

MELBURY / DARNHALL / WIGMAN AREA,

BILBOROUGH, NOTTINGHAM. (NORTH AREA)

Problem	Numerous reports of Groups of youths causing Anti-Social Behavior & Criminal Damage
	Nuisance being caused by youths on mini-mopeds
	Drug dealing in Bilborough area
Success Criteria	Reduction in the number of youths hanging around
	Reduction in number of mini-mopeds being ridden around area
	An improvement in quality of life for local residents
Lead Officer	Pc 513 Rich Naylor

Actions Intelligence

No.	Action	Nominated Person	Comments	Completed
1.	Numbers of youths are hanging around the area	Pc 513 Naylor	a) Review command & control and Genie	
	intimidating local residents.		with view to monitor scope of problem.	
			(Produce maps showing locations)	29/10/05
			b) Use above tools with view to obtain	
			any offender's names or descriptions.	work in
			 c) Identify key areas where youths are congregating. 	progress
			 d) Review Crime workbench for intel on youths spoken to etc. 	Ongoing
			e) Review Genie for key offenders.	
			·	Ongoing
				Ongoing
2.	Local residents have become targets of numerous attacks	Pc 513 Naylor	a) Review previous incidents of this	29/10/05
	of vandalism and verbal abuse by unknown suspects.		nature and acertain if any damage	
			caused by looking at CRMS and to	
			identify if any named suspects or	

			descriptions given.
		Pc 513 Naylor	b) Use Prophercy to map out locations of 29/10/05
			where crimes are taking place.
		Pc 513 Naylor.	c) Use map to look for any patterns that 29/10/05
			may be taking place.
		Pc 513 Naylor.	d) Review patterns and prioritise work in
			locations where crimes are occurring progress more frequently
		Pc 513 Naylor	e) Analyse locations frequently being
			used to congregate. Ongoing
		Pc 513 Naylor	f) Liaise with TSU with view to installing
			camera/s at suitable locations. To be
		D 51037 1	g) Plan covert patrols to gain evidence as actioned
		Pc 513 Naylor	to who are key offenders.
		D 510 N 1	h) Plan high visibility patrols to deter
		Pc 513 Naylor	youths from congregating and to Ongoing
			reassure public.
			Ongoing
3.	Increasing amounts of Anti Social behaviour (including	All	a) Increase high-visibility patrols past
	mini-motorbikes)		location by both officers and PCSO Ongoing
			and Neighbourhood wardens.
		Pcso 8680	b) Organise for camera van to be used on
		O'Dwyer	a regular basis (weekly).
		Ps 922 Rusdale	c) Raise problems to Anti-Social
			behaviour Team and request time to be Ongoing
		Pc 513 Naylor	spent in area. d) Compile list of nominals causing
		r c 313 maylor	11
			ADC2 - 4- 1 - min-1 - m ACDC - (C)
			Prevention comments below).
		PCSO's	e) Compile list of Section 59 warnings
		PCSO's	f) Compile list of Section 59 seizure Ongoing
			action to be taken. Ongoing Ongoing
1		1	
			ongoing .

Prevention

No.	Action	Nominated Person	Comments	Completed
1.	To be in a position to identify any suspects and take positive action against individuals by; a) Arresting for any offences b) Warning re behaviour / actions – speak to parents. c) Liaise with Bilborough Housing Office with view to letters to be sent out to families who are know to ignore any warnings. d) Prepare any ASBOs for main offenders.	Pc 513 Naylor	Working on compiling a list of people who are known to frequent the area whether criminal activities or not with view to serve ABC's on said individuals to hopefully raise awareness in area. Compiling list of youths who cause a number of problems in Bilborough area with view to working with Youth offending team (YIP / YISP).	Work in progress
		Pc 513 Naylor	Also look at liaising with Darren Lawson with view to identifying any problem pupils who may also be responsible for causing problems in the area.	TBD
2.	Raise awareness for other officers with view to reduce number of calls from occupants and/or assist with any calls to address in future. This will include stop checking individuals in the area and warning re actions.	Pc 513 Naylor	Note to be sent out with view to adding onto Merlin so that officers can update any actions and lead officer can monitor actions taken and warnings given. Included problems of autocrime during w/e of 22 & 23/10/05 for weekly tasking meeting with Ch Insp Nickless.	24/10/05
			Added problems onto Merlin for officers to pay attention to.	
3.	Door knocks on surrounding properties with view to gather more intelligence and to hopefully identify any location suitable for cameras.	Pcso 8512 & 8680	PCSO's and Neighbourhood wardens to conduct door to door enquiries.	Ongoing
4.	Increased number of high visibility patrols in area and police activities	All		Ongoing
5.	Organise for Victim Support to contact victims worst hit and try and set up visits by Crime prevention.	Pc 513 Naylor	Contact to be made once CRMS results have been analysed.	Ongoing as & when

Enforcement

No.	Action	Nominated Person	Comments	Completed
1.	Identify and arrest any offenders for criminal offences or	Pc 513 Naylor	To be actioned when information is available.	
	public order offences.		Monitoring other officers actions; arrests, intell & liaising with ASBO team & Housing	Ongoing
			with possibility of taking further action against offenders (evictions / ASBOs).	
2.	To prevent any further offences from taking place at this location.	Pc 513 Naylor	Look at ABC's or ASBOs etc for key offenders.	Ongoing
3.	To restore quality of life for local residents and build trust between the Police and local residents.	All	Continue high visibility patrols and remain visible and contactable to the local community.	Ongoing

Communication/Feedback

No.	Action	Nominated Person	Comments	Completed
1.	Update local residents with results by means of further	Pc 513 Naylor	Updates to be given at LAG meetings and will	28/09/05
	meetings or newsletters.		continue	
2.	Possible re-visit of local residents to assess current state of	Pcso's		TBC
	play in relation to youths in the area			
3.	Beat Manager to be made aware of ANY incidents in the	Pc 513 Naylor		Ongoing
	area.			
4.	Local press to be made aware of results.	Pc 513 Naylor		

Community Engagement as at 1st November 2005

- Leaflet drop to approx 8000 houses in Bilborough
- 5 editions of Aspley Newsletter to 4370 houses (including NP in each copy)
- Leaflet drop to 1200 houses in Bells Lane
- Questionnaire to 4370 houses in Aspley
- 9 public meetings in Bilborough and Leen Valley-approx 300 people
- 2 community events in Aspley including consultation events on NP includes consultation with young people
- Surveys at events in Bilborough eg Strelley Parklife, Amber Fun Day, Beechdale Info Day, Bilborough Market
- 3 community safety events
- Door knocking in Bells Lane and letter drop
- Newsletter for Leen Valley / Bilborough at Printers
- Meetings from LAG's eg ASB
- LAG meetings 9 lags met 2-5 times (distribution of approx 400 minutes to public(includes additional info eg fireworks))
- Make a difference day event this week
- Letter drop in Broxtowe
- Some media involvement eg press releases
- Articles in other newsletters eg Moorgreen, Denewood, BIN, neighbourhood watch
- Neighbourhood watch meeting (approx 40 people) and extra NW set up NE association set up in Lenton Abbey etc
- Discussions at / reports to Aspley partnership, CSWE, fast track/WASP
- Wrote to community organisations re meetings and offering to give talks.

(Note that this does not yet include work undertaken on the Broxtowe estate)